

**LAKE COUNTY BOARD OF DD/DEEPWOOD
AGENCY STRATEGIC PLAN
2011-2013**

*The Mission of the Lake County Board of Developmental Disabilities/Deepwood
is to advance public awareness and to assist individuals
with developmental disabilities to become valued and contributing members
of their chosen communities.*

**GUIDING PRINCIPLE I: A COMMUNITY THAT IS INCLUSIVE,
RESPECTFUL, AND SUPPORTIVE OF CITIZENS WITH MENTAL
RETARDATION AND/OR DEVELOPMENTAL DISABILITIES**

Goal #1: To ensure knowledgeable employees and service providers to educate the community about developmental disabilities

Goal #2: To develop strategic relationships for the purpose of helping community members better understand and accept the population of persons with developmental disabilities

Goal #3: To develop communication strategies through which community members will better understand and accept populations of persons with developmental disabilities

**GUIDING PRINCIPLE II: AN AGENCY THAT PROVIDES QUALITY
SERVICES IN AN EFFICIENT AND EFFECTIVE MANNER**

Goal #4: To provide an adequate knowledge base regarding overall Agency operations and services, for all employees

Goal #5: To ensure facilities and technologies remain updated for maximal achievement of operational and service needs

Goal #6: To develop institutional research capacity that increases understanding of future demands

Goal #7: To utilize resources in order to enhance the performance of a program that empowers administrative efficiencies and effectiveness seeking optimal achievement to the fullest potential.

GUIDING PRINCIPLE III: AN AGENCY THAT EXTENDS ITS IMPACTS THROUGH STRATEGIC PARTNERSHIPS AND COLLABORATIONS

Goal #8: To create a positive change culture that encourages collaboration

Goal #9: To broaden the range of partnerships/collaborations as a means of expanding Agency expertise and understanding

GUIDING PRINCIPLE IV: AN AGENCY WHOSE CONSUMERS ARE ABLE TO MAXIMIZE THEIR QUALITY OF LIFE

Goal #10: To identify innovative services to meet changing needs, per demographics and state/federal mandates

Goal #11: To educate parents, guardians, siblings, school systems, and social Service agencies on Lake County Board of Developmental Disabilities/Deepwood services