

**LAKE COUNTY BOARD OF MRDD
AGENCY STRATEGIC PLAN
2007 - 2009**

GUIDING PRINCIPLE I: A Community that is inclusive, respectful, and supportive of citizens with mental retardation and/or developmental disabilities.

Goal #1: To ensure knowledgeable employees and service providers to educate the community about MRDD

Each Investigative Agent (IA) will participate in a ride-along or similar experience with a Lake County law enforcement agency.

Goal #2: To develop strategic relationships for the purpose of helping community members better understand and accept the population of persons with MRDD

The Investigative Services Director will attend at least six Lake County Police Chief's Association meetings.

Goal #3: To develop communication strategies through which community members will better understand and accept populations of persons with MRDD

GUIDING PRINCIPLE II: AN AGENCY THAT PROVIDES QUALITY SERVICES IN AN EFFICIENT AND EFFECTIVE MANNER

Goal #4: To provide an adequate knowledge base regarding overall Agency operations and services, for all employees

The Investigative Unit will participate in three "shadowing" experiences with agency direct care staff.

The Investigative Unit will offer twenty opportunities for agency staff to receive in-house MUI training.

Each IA will attend a Behavior Support Committee and Human Rights Committee meeting, so that when they file an Unapproved Behavior Support method MUI they will better understand how each committee currently impacts Behavior Support plans/MUI follow-up.

Each IA will attend Reid Advanced Interview Training.

Goal #5: To ensure facilities and technologies remain updated for maximal achievement of operational and service needs

IT, along with the Directors from HAB, Compliance and IA, will implement the action plan developed in 2009 for agency-wide electronic submission of various documents including, but not limited to, UIRs.

Goal #6: To develop institutional research capacity that increases understanding of future demands

The Investigative Services Director will participate in the state's MUI Cognos/Incident Tracking System Task Force.

GUIDING PRINCIPLE III: AN AGENCY THAT EXTENDS ITS IMPACTS THROUGH STRATEGIC PARTNERSHIPS AND COLLABORATIONS

Goal #7: To create a positive change culture that encourages collaboration

The Investigative Unit will collaborate with Stewart Lodge to increase IA knowledge of "Physical, Psychological Management Training" (an alternative behavior support method used by some non-county board providers).

Goal #8: To broaden the range of partnerships/collaborations as a means of expanding Agency expertise and understanding

Each IA will attend "Non-Stranger Sexual Assault Investigation" training through the Ohio Peace Officer Training Academy/Ohio Attorney General's Office.

GUIDING PRINCIPLE IV: AN AGENCY WHOSE CONSUMERS ARE ABLE TO MAXIMIZE THEIR QUALITY OF LIFE

Goal #9: To identify innovative services to meet changing needs, per demographics and state/federal mandates

Goal #10: To educate parents, guardians, siblings, school systems, and social service agencies on LCBMRDD services

Community Relations, Habilitation and/or the Investigation Unit will represent LCBMR/DD at each Community Alliance of Law Enforcement and Mental Health Services (CALMS) meeting and participate as a presenter at Crisis Intervention Team (CIT) training.